

# CONTACT

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#### **EDUCATION**

# Bachelor in Computer Information Systems

Farmingdale State University, 2008

# **TECHNICAL SKILLS**

- Proficiency in Ellucian Banner (Versions 8 and 9) Self Service Rollout and Management
- Expertise in Banner Modules:
  Banner Student, Financial Aid,
  and others
- Advanced Skills in Argos,
  FormFusion, and Appworx
- Comprehensive Knowledge in HTML, CSS, PL SQL, Python, and Groovy
- Tailored Banner Customization and Enhancement

# **Jeffrey Gross**

Diligent and experienced Ellucian Banner Specialist

#### **OBJECTIVE**

Diligent and experienced Ellucian Banner Specialist aiming to leverage advanced skills in Banner Student, Financial Aid, and related modules as a remote consultant for Banner Self Service. Committed to utilizing in-depth knowledge to guide institutions through seamless implementation, customization, and management of their Banner systems, ensuring optimized operations and exceptional user experiences.

# SUMMARY OF QUALIFICATIONS

- Proficient in the rollout and enhancement of Banner 8 and 9 Self Service, driving user-friendly and efficient interfaces for institutions.
- Comprehensive expertise in Banner modules including Banner Student and Financial Aid, ensuring tailored solutions to meet organizational needs.
- Developed over 20 customized Banner packages and enhancements, delivering functionality that aligns with user requirements.
- Advanced skills in Argos, FormFusion, Appworx, and other Banner-related tools, ensuring seamless integration and optimized performance.
- Adept in HTML, CSS, PL SQL, Python, and Groovy, enabling innovative and versatile development and customization approaches.

### PROFESSIONAL EXPERIENCE

#### O Ellucian Banner Specialist

2010 - 2023

Nassau Community College

- Pioneered the smooth rollout of Banner 8 Self Service, improving operational efficiency and user satisfaction.
- Successfully implemented over 20 custom Banner solutions, ensuring system alignment with unique organizational needs.
- Mastered Argos, FormFusion, and Appworx tools for seamless system integration, enhancement, and management.
- Engineered innovative custom processes for diverse institutional operations, including attendance tracking, academic progress, and online payment solutions.
- Positioned Nassau for a smooth transition to Banner 9, demonstrating foresight and strategic planning capabilities.

#### **ADDITIONAL INFORMATION**

- Solid track record of delivering strategic Banner solutions, enhancing operational efficiency, and promoting organizational readiness for system transitions.
- Demonstrated ability to analyze complex institutional requirements and develop tailored Banner solutions for enhanced operational outcomes.
- Committed to ensuring the seamless and effective operation of Banner systems, promoting organizational success and user satisfaction.
- Expertise in leading comprehensive Banner projects from inception through completion, ensuring timeliness, and adherence to quality standards.